

2nd July, 2011

Quality Tanks Qld Pty Ltd
59 Commerce Circuit,
Yatala

Dear Nicole,

Subject: New HSTP on site sewerage system on our property at Tallebudgera.

After some time getting other plumbers to advise on what is the best conversion, we were fortunate to have been put in contact with you by one of Council's preferred soil testing engineers Edwards & Associates.

Based on a few others we called we were pleasantly surprised at the cost your system which is an Advanced treatment system compared to others we rang. One of your competitors was quoting 180% more for inferior product in our opinion with what it was discovered quite an inappropriate design.

It was also good to hear that GCCC plumbing is quite familiar with your systems. It was plain sailing getting your system approved by council as we are now aware that another firm located at Yatala is not favoured by the Council at all and this firm's price was exorbitant.

The service provided by Denis was great and the plumbers handled the installation smoothly. We have had no problems with the system at all. If anyone is building a new house or just thinking their septic is getting on in age then Quality tanks should definitely be given the option to quote on the supply and installation of a HSTP.

Sincerely yours,



A 'Very satisfied customer - Tallebudgera'